DEEPKUMAR JANARDHANAN, MBA, PMP, MCSD

VP TECHNOLOGY | TECHNOLOGY & BUSINESS TRANSFORMATION | GLOBAL DELIVERY

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EXECUTIVE PROFILE

Technology executive with 30+ years across software engineering, architecture, product and enterprise applications, global delivery, presales and transformation. Combines technical depth with executive operating leadership and client-centered solution design.

SELECTED IMPACT

- Led technology and delivery organizations up to 800+ professionals.
- Led technology portfolios exceeding $16M with 200+ distributed professionals.
- Created end-to-end architecture for a D2C online shop and delivered enterprise platforms across insurance, supply chain and digital transformation.
- Directed AI-enabled insurance claims transformation using modern AI / LLM tooling.
- Improved delivery economics through governance, resource optimization, process improvement and modernization.

CORE CAPABILITIES

.NET / C# · Enterprise Applications · End-to-End Solution Architecture · APIs & Integrations · AI / ML / GenAI · DevOps / CI-CD · Technology Strategy · Product Strategy · Global Delivery · Transformation · Program & Portfolio Management · D2C Ecommerce · Risk Management & Mitigation

PROFESSIONAL EXPERIENCE

Principal / Delivery Head | Cerebral Ops | 2023–Present

Technology, business and delivery leadership across SaaS, ecommerce, cloud, AI and digital transformation.

- Establish delivery governance, KPI frameworks, portfolio visibility, executive reporting and delivery-rescue practices.
- Develop positioning, service offerings and GTM approaches for technology-led initiatives.

Global Practice & Delivery Head | Experion Technologies | 2021–2023

Global delivery, technology, presales, strategic accounts and commercial performance.

- Led an organization that grew from 350+ to 800+ professionals.
- Grew Insurance & Retail 13% YoY for three consecutive years and improved margins by 30%+.
- Directed architecture, systems design, development, quality, deployment and AI-enabled transformation initiatives.

Vice President — Technology, Global Delivery & Presales | KnowledgeTech | 2018–2021

Technology leadership, global delivery, PMO, presales, solution strategy and executive client relationships.

- Led portfolios exceeding $16M with 200+ distributed professionals.
- Improved on-time delivery from 40% to 95% within three months and reduced backlog by 70%.
- Improved forecasting accuracy by approximately 40% and reduced response times by approximately 50%.

Vice President — Technology, Marketing & Support Services | Crimson Interactive | 2016–2018

Enterprise-wide technology, marketing and support leadership for an organization of approximately 800.

- Led acquisition integration across technical, operational and marketing functions.
- Improved client satisfaction by 26% and operational productivity by 19% YoY.

Co-founder / CEO | AGIL FactoryDireq | 2014–2016

Company strategy, product development, technology, client engagement and commercial execution for a D2C ecommerce application.

- Created end-to-end technology architecture for a D2C online shop.

Earlier Technology & Program Leadership | 1995–2014

Risk Edge Solutions, Gravitas, Data Concepts (USA), Net Matrix (USA), Pioneer Data Solutions (USA), Silverline / TechSoft.

- Progressive experience across software engineering, .NET, architecture, product/program management and U.S. client delivery.

EDUCATION & CERTIFICATIONS

MBA — NIBM, Chennai (2014), specializing in Technology and Marketing · PMP — PMI (2013) · MCSD — Microsoft (2002) · Bachelor of Commerce — Osmania University (1995)

INTERNATIONAL & INDUSTRY EXPERIENCE

U.S. onsite experience: 2001–2012. Direct client and project experience across USA, UK, Europe, Gulf / Middle East, Asia, Africa and Australia. Industries include hedge funds, retail banking, P&C; insurance, land-title insurance, retail POS, supply chain, B2B and D2C ecommerce, government, telecommunications, utilities / power and technology products and services.